



LEADERS UNLEASHED

UNLEASH YOUR LEADERS WITHIN

Loss of productivity and performance due to missing or mismanagement is a significant risk to every business. If your **people managers lack people skills**, often this is because they have been promoted to a supervisory position with no formal training on how to manage people. Fortunately, the Leaders Unleashed program is designed to provide your supervisors with the skills required to successfully lead and manage their teams.



Program Structure

The program focuses on equipping your people with the fundamental skills of team leadership - **FAST**. Over the course of twelve modules, we embed the following skills:

- What makes people tick
- Performance Mindset
- Leading versus Managing
- Values & Decision-making
- Culture and Reputation
- Feedback for performance
- Coaching at work
- Conflict & Confrontation
- Delegation & Accountability
- Client Facing Confidence

The program is delivered as an **online live training** program that supports flexibility and operational efficiency. Sessions can be recorded so that participants can catch up in their own time as their schedule allows.

Each session runs for a **maximum of 90 minutes** ensuring attention and energy levels stay high, with minimal impact on your business' operational delivery.

This is a **highly practical program**, where participants are expected to complete activities in between sessions to put into practice the concepts they are learning.

Participants share their learnings in the **group training**, which leads to greater insights, communication and cohesion amongst leaders across the organisation.

CLIENT TESTIMONIAL

Fiona delivered a meaningful and insightful program for our leaders and has directly impacted our company culture and leadership positively. Our business and team are better for the learnings. I highly recommend Fiona to anyone looking to grow their teams and leaders.

Luke Emery, Director - IPCQ

Learning Outcomes

Decipher Human Behaviours

- Identify and leverage personality preferences and personal values
- Overcome feedback barriers and dysfunctions

Cultivate Performance Mindsets

- Assess performance mindset strengths and weaknesses
- Identify strategies to help you and your team get (and stay) in "Flow"

Create Cultural Alignment

- Understand the neuroscience behind values and how these drive culture
- Learn how to influence a culture of safety and performance
- Improve decision-making by cultivating healthy conflict in teams

Develop Management Mastery

- Learn how to prepare and deliver high-performance feedback free from criticism
- Discern when and how to establish coaching partnerships at work
- Master the art of asking questions
- Balance expectations with operational deliverables